

Benchmark Training Limited – Course Directory

Benchmark is delighted to publish its behaviour change course directory, which includes course titles and content developed specifically for organisations where strict safety compliance and regulatory frameworks apply.

Leadership and Management Training

- ❖ Front-Line Leaders
- ❖ Middle Management
- ❖ Graduate Leadership and Management
- ❖ Leadership Essentials (Rail Infrastructure Workforce)

Safe Behaviour Training

- ❖ Behaviour-Based Safety – Manager’s Workshop
- ❖ Behaviour-Based Safety – Supervisor’s Course
- ❖ Behaviour-Based Safety – Front-Line Staff Module
- ❖ Safety Critical Communications
- ❖ Effective Site Briefings
- ❖ Dynamic Risk Assessments
- ❖ Developing Assertive Behaviour

Business Improvement Training

- ❖ Coaching for Performance Improvement
- ❖ High Performing Teams
- ❖ High Impact Presentations
- ❖ Passenger Information During Disruption
- ❖ Train the Trainer
- ❖ Incident Management
- ❖ Dealing with Major Incidents in the Leisure Industry

Planning and Delivering Safe Work

We provide Network Rail-approved initial, refresher, up-skilling training and ‘on the job’ support in the workplace for the PDSW job roles listed below.

- ❖ Authorising Authority
- ❖ Planner
- ❖ Safe Work Manager
- ❖ Controller



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